



12 December 2011

Dear Member

ERROR ON SUMMARY OF BENEFITS DOCUMENT FOR 2012

With sincere apologies, we need to inform you of an unfortunate error in the annual Massmart Health Plan Summary of Benefits (with effect from 1 January 2012) that we sent to you in December. We have corrected the error and sent you a new Summary of Benefits with this letter.

Please discard the previous version you were sent and use this version instead. For your information, the error was in the 'Medicines' section in the 'Savings Account' information, on the front page, and related to the applicable limits per family and the applicable tariffs.

For a quick reference, the correct version of the Summary of Benefits should now read as follows on the 'Medicines' section:

| Medicines | |
|---|--|
| <ul style="list-style-type: none">• Acute medication prescribed by a GP or specialist• Take home medicines when discharged from hospital• Pharmacy Advised Therapy (PAT) medication dispensed directly by a pharmacist without a practitioner prescription. | <p>100% of the single exit price and dispensing fee as dictated by legislation</p> <p>Limited to R1 000 per family per year</p> <p>Note: The Medicine Price List (MPL) has established price limits for different medicine groups. The price limit for each group is set at the cost of the most cost-effective medicine in the group. If you are prescribed a more expensive medicine for a certain condition, you will have to pay the difference between the more expensive medicine and the Medicine Price List item, upfront at the pharmacy.</p> |

We apologise again for the inconvenience.

We remind you that it is always advisable to confirm with your Healthcare Professional that the charges for all services you or your beneficiaries receive are in accordance with the Massmart Health Plan's tariff. You can get details on the Massmart Health Plan's tariffs by calling the Plan's contact centre on 0860 002 117 or via email at massmart@medscheme.co.za.