

CONTACT DETAILS

Customer Service

0860 002 136

E-mail queries

sabc@medscheme.co.za

Post Your Claims

P O Box 2012

Randburg

2125

First time claims submissions only

claims@medscheme.co.za

Aid for AIDS

0860 100 646

Netcare

Emergencies: 082 911

Health-on-line medical advice line:

0800 223 434

Rape Crisis Centre: 011 806 1652

Fraud Hotline

0800 112 811

Oncology Disease Management Programme

0860 100 572

Chronic Medicine Management

Tel: 0860 100 608

Fax: 0800 223 670 / 80

Hospital and Specialised Radiology Authorisations

08h00 – 16h00 Mon – Fri

An automated voice system is available 24 hours a day, 7 days a week

Fax: 021 466 1913 (for authorisation only)

E-mail: authorisations.cpt@medscheme.co.za

Tel: 0860 002 144